

R19

Code No: 763AB

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD

MBA III Semester Examinations, September/October - 2022

MANAGEMENT INFORMATION SYSTEM

Time: 3 Hours

Max.Marks:75

**Answer any five questions
All questions carry equal marks**

1. Explain the components of information system resources and activities. [15]
- 2.a) Explain the types of information systems.
b) In what way information systems is used for collaboration and social business? [7+8]
- 3.a) Discuss about ERP Systems and their modules.
b) Explain the benefits of ERP implementation. [7+8]
4. Explain about the following:
a) Customer Relationship Management
b) Knowledge Management System. [7+8]
- 5.a) Explain how evaluation and maintenance of IS takes place.
b) What is the role of an Infosys auditor? [8+7]
6. What is system development? Explain any two system development models. [15]
7. What is System Design? Explain the objectives and benefits of System Design. [15]
- 8.a) Explain about cyber law in India.
b) Discuss about inter network security defenses and other security measures. [7+8]

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